



Our goal at Tri-State Optical is to provide you and your family with convenient, accessible, high quality optometric care. In order for us to assure convenience and accessibility to all of our patients, it is important that patients arrive timely for all scheduled appointments or cancel the appointment by 2 p.m. the previous clinic day. Appointments are in high demand and your early cancellation will give another patient the opportunity to be seen by a provider. If a situation arises and you need to cancel your appointment, please reach out to us so that we may reschedule your appointment for a time that works better for you. There is no penalty for cancelling your appointment in a timely manner.

A “no show” is defined as missing a scheduled appointment or not cancelling your appointment by 2 p.m. the previous clinic day. We understand that emergencies can arise and make every effort to be flexible with our patients’ schedules. However, after two “no shows,” we reserve the right to dismiss a patient from our practice.

By signing below, I indicate that I have read and understand the above statement.

Name (printed): _____

Signature: _____

Date: _____